



Pre-Construction to Completion Expectation

The following is a list of what we at **KERRI LANDSCAPE SERVICES** feel is our fair expectation you, as the property owner, and we, as the contractor, should expect from one another:

From **KERRI LANDSCAPE SERVICES**:

- A phone call the day prior to starting work
- An honest explanation of any process or installation
- A 7 a.m. to 3:30 p.m. work day, 5 days a week (may change with notice)
- Sweep up and store tools daily
- An estimate of extras cost prior to execution
- Professional appearing concrete finishes (concrete is guaranteed to crack, cracks are desired in expansion joints and deep grooves; cracks do not always oblige)
- Every effort will be made to match color and textures in concrete, mortar, etc...colors will never match exactly
- The highest quality lumber available is purchased for fences, decks and patio covers: it may crack, split, warp or otherwise weather beyond our control
- A final walk through with an explanation of plants, irrigation, lights and controllers
- A good application of weed seed pre-emergent (this does not guarantee a weed free environment)
- Full liability insurance and worker's compensation coverage
- Safe and courteous crew members

From the **HOMEOWNER**:

- If under "demo" on estimate, there is no charge (N/C) for clean up, the owner is expected to keep weeds at a maximum height of 1 ½" (mower height) or there may be an additional fee
- A yard free from animal feces
- Adequate parking for one 20' trailer and a pick up truck
- Use of hose water and house electricity
- Containment of any animals
- Children kept off of construction materials and equipment
- Prompt payment per contract (unless other arrangements have been made)
- Rejection of questionable plant material prior to installation
- Conscientious maintenance of finished products
- Updating of programs on all controllers per season (\$75 service call otherwise)